

Simon Lee Bluck

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Professional Summary

Operations Leader and Data Technician specialising in no-code automation and process optimisation within fast-paced logistics environments. Proven track record of delivering measurable business improvements, including a 114% increase in contract profitability and a 56% boost in team productivity through bespoke digital solutions.

Experienced in designing and deploying scalable applications, dashboards, and automated workflows using Appsheet, Power BI, and Google Apps Script. Strong ability to translate operational challenges into efficient, data-driven systems that reduce manual effort and enhance decision-making.

Key Skills

- Process Optimisation & Continuous Improvement
 - Operational Leadership & Team Management
 - Data Analysis & Visualisation
 - Workflow Automation & System Design
 - Stakeholder Engagement & Requirements Gathering
 - Performance Monitoring & KPI Management
 - Office Administration
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Technical Skills

- **Data & BI Tools:** Power BI (DAX), Looker Studio
 - **Automation & Development:** Google Apps Script, Appsheet
 - **Data Handling:** Advanced Excel, Google Sheets
 - **Web Technologies:** HTML5, CSS3
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Professional Experience

GXO Logistics – Team Leader (Tech Integration Focus)

Sept 2013 – May 2026

- Lead day-to-day operations within a high-volume logistics environment, ensuring delivery against productivity, safety, and performance KPIs
 - Dealt with the entire administration of running a department
 - Designed and deployed a custom Appsheet-based cost tracking solution used by supervisors, increasing contract profitability by **114%**
 - Developed Looker Studio dashboards to monitor key logistics metrics, enabling real-time decision-making and eliminating manual spreadsheet reporting
 - Automated administrative workflows using Google Apps Script, reducing manual reporting effort by **60%**
 - Implemented data-driven safety and performance tracking processes, contributing to a **56% improvement in team productivity**
 - Act as a bridge between operations and digital solutions, translating business requirements into scalable technical applications
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Technical Projects

Cost Tracking System (Appsheet / Apps Script)

- Built and implemented a real-time application for tracking resource and material costs
- Reduced reporting by **60%** while providing instant operational cost visibility

Logistics KPI Dashboard (Power BI & Looker Studio)

- Built interactive dashboards to track order accuracy, staffing, and performance metrics
- Enabled data-driven daily briefings and removed reliance on manual Excel / Google Sheets processes

Automated Hazard Tracker

- Developed an automated safety reporting system using Google Appsheet
- Reduced administrative backlog by **87%** and improved compliance monitoring

Education & Certifications

- **Level 3 Data Technician Apprenticeship – Distinction, 2024**
- **Business Improvement Techniques – 2020**

Additional Information

- Portfolio: www.simonbluck.co.uk
- Strong focus on continuous improvement, data-led decision-making, and operational efficiency
- Combine hands-on operational experience with technical development capability